**RESOURCE GUIDE FOR FINANCIAL LITERACY/FINANCIAL SECURITY IN STEUBEN COUNTY**

**Career Development and Job Training**

* CSS Workforce NY and Steuben County, including:
  + Bath Career Center, 117 East Steuben Street, Bath, NY 14810, 607-776-7712
  + Elmira Career Center, 318 Madison Avenue, Elmira, NY 14901, 607-733-7131
  + Hornell Career Center, 107 Broadway, Hornell, NY 14843, 607-324-8388
  + Schuyler County Career Center, 234 Owego Street, Montour Falls, NY 14865, 607-535-6840
* Wheels for Work, helps people in Steuben County establish a reliable way to get to/from work), Kelly Duby, Wheels for Work Case Manager, 607-776-2125 ext 145 or 800-553-2033 ext 145

**Child Care Assistance and Additional Family Support**

* Child Care Aware of Steuben and Schuyler, provides info and referral to parents seeking child care; child care fee assistance is available for some eligible families), 607-776-2126 or proactioninc.org/cca
* Kids on Track (family resource centers and parenting classes with locations in Bath, Addison, Corning, and Hornell), www.becomeagreatparent.com/programs/

**Child Support**

* Steuben County Department of Social Services, 607-664-2000 or <https://www.steubencony.org>; includes links to SNAP, NYS OTDA, Medicaid, HEAP, **NYS** **Child Support Enforcement**, NYS OCFS, and Child Abuse/Neglect 24-hour state hotline

**Clothing Resources (to be added)**

**Debt/Credit Counseling**

* Catholic Charities of Chemung County, 215 East Church Street, Suite 101, Elmira, NY 14901, 607-734-9784, http://www.cs-cc.org
* Consumer Credit Counseling Services of Maryland, non-profit offering services nation-wide to clients
* Cornell Cooperative Extension-Steuben County, 20 East Morris Street, Bath, NY 14810, 607-664-2573 or 607-664-2300, http://www.putknowledgetowork.com

**Domestic Violence**

* Domestic violence hotline, 800-286-3407, Arbor Housing and Development, Corning, NY (includes the Net Shelter and Domestic Abuse Program)

**Department of Social Services**

* Steuben County Department of Social Services, 607-664-2000
* 2-1-1 Helpline, www.211helpline.org/publicsourcedirectory

**Financial Education and Financial Coaching**

### **Financial Fitness Services, Catholic Charities of Chemung County (Admin Site),** 215 E Church Street, Suite 101, Elmira, NY 14901

* Southern Tier CASH (Creating Assets, Savings, and Hope), c/o Arbor Housing and Development, 26 Bridge Street, Corning, NY 14830; contains listing of free, self-paced, online financial education resources
* Empowering Families for Financial Stability, offered through Pro Action of Steuben and Yates, Inc. and Assets for Independence (AFI); contact Linda George at 607-776-2125 ext 122 or Wendy Harrison at 607-776-2125 ext 130

**Financial Services (Banking, Savings)**

**Food Banks**

### **Addison Community Food Pantry,** 13 Community Drive, Suite 103, Addison, NY 14801, 607-359-2555

### Catholic Charities Turning Point Bath, 23 Liberty Street, Bath, NY 14810, 607-776-4575 or 607-776-4092

### **Food Bank of the Southern Tier (FBST),** 388 Upper Oakwood Ave., Elmira, NY 14903

### Hunger Hotline (upstate), 866-526-2978

### Lighthouse Food Pantry, 101 South Lackawanna Street, Wayland, NY 14572, 585-736-7586

**Housing Assistance**

* Arbor Housing and Development, 26 Bridge Street, Corning, NY 14830, 607-654-7487
* Section 8, Rental Assistance and Family Self-Sufficiency Programs offered through Arbor Housing and Development
* NOTE: Family Self-Sufficiency (FSS) Program is open to anyone on the Section 8 Housing Choice Voucher Program and residing in Steuben, Chemung, or Schuyler Counties; this program offers a financial incentive to families through an escrow account, which is based on increases in earner income; the account becomes available to the family upon successful completion of their FSS Contract of Participation
* **Catholic Charities Turning Point Bath**, 23 Liberty Street, Bath, NY, 14810; offers rental assistance to low-income families

**Immigration Assistance**

**Income Support/Public Benefits**

* Steuben County Department of Social Services, 607-664-2000 or <https://www.steubencony.org>; includes links to SNAP, NYS OTDA, Medicaid, HEAP, NYS Child Support Enforcement, NYS OCFS, and Child Abuse/Neglect 24-hour state hotline
* “Building Independence for Long Term,” also offered through Steuben County Department of Social Services, 3 E Pulteney Square, Bath, NY, 14810 (includes HEAP, HEAP-Cooling Assistance, State Medicaid Health Insurance Program, and TANF)
* FamilyWize Free Prescription Discount Program offered through the United Way of the Southern Tier, <https://www.uwst.org/community-initiatives>; 300 Nasser Civic Center Plaza, Suite 220, Corning, NY 14830, 607-936-3753
* Social Security info for SSI, SSDI, Medicaid, and Medicare, [www.ssa.gov](http://www.ssa.gov)

**Legal Aid**

* Legal Services of Western New York, 361 South Main Street, Geneva, NY 14456, 315-781-1465 or 866-781-5235, <http://www.lawny.org/> (locations in Bath and Elmira)
* Justia Lawyers for Legal Aid and Pro Bono Services, https://www.justia.com/lawyers/new-york/steuben-county/legal-aid-and-pro-bono-services

**Taxes (Free)**

* Southern Tier CASH (Creating Assets, Savings, and Hope), c/o Arbor Housing and Development, 26 Bridge Street, Corning, NY 14830, 607-973-2201
* Cornell Cooperative Extension-Steuben County, 20 East Morris Street, Bath, NY 14810, 607-664-2573 or 607-664-2300, http://www.putknowledgetowork.com

**Utility Assistance**

* Home Energy Assistance Program (HEAP), resources to help pay a portion of annual energy bills, emergency assistance in heat-related emergency, assistance with furnace repair or replacement for households with inoperable heating equipment, contact 607-664-2500 (Steuben County Department of Social Services)
* “Building Independence for Long Term,” also offered through Steuben County Department of Social Services, 3 E Pulteney Square, Bath, NY, 14810 (includes HEAP, HEAP-Cooling Assistance, State Medicaid Health Insurance Program, and TANF)
* The Salvation Army, 32 Denison Parkway East, Corning, NY 14830; offers emergency financial assistance to working families for utility assistance, rental assistance, and prescription assistance
* **Catholic Charities Turning Point Bath**, 23 Liberty Street, Bath, NY, 14810; offers emergency financial assistance for utility shut-offs and prescription assistance to low-income families